

F/S FAQs

What is required to purchase a permit online?

Answer: A. Set up a Fac/Staff account by clicking on First Time Fac/Staff.

B. Credit card for payment

C. Access to printer.

D. Vehicle information (make, model and license plate).

What type of permits can I purchase online?

Answer: You can purchase daily, weekly, monthly and semester permits online. Semester permits will be mailed within 8 business days; all other permits must be printed at the time of purchase, by the purchaser.

Can I use the parking portal to obtain a payroll deduction permit?

Answer: No, you must obtain your payroll deduction permit in person at Parking Services.

Do I have to register my vehicle in the parking portal?

Answer: Yes, if you are purchasing an online permit.

No, if you have a payroll deduction permit, but we recommend it, so you don't get a citation if you forget to display your valid permit (up to warning per semester).

What if I do not receive my permit in the mail by the time my temporary permit expires?

Answer: Contact Parking Services at 619-594-6671.

Why can't I log in if I have followed the instructions for the parking portal?

Answer: Contact Parking Services at 619-594-6671, as there are several factors that may impact your ability to login.

What do I do if I forget my permit or my car is in the shop?

Answer: You may obtain a free courtesy F/S permit from the Parking Information Booth, Monday – Friday / 7:30 a.m. – 4:30 p.m.